Investigating Information Privilege and Accessibility with First-Year Students

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Land Acknowledgement

Elon University is situated on land that was stolen and manipulated from Indigenous peoples by white colonists. The land currently occupied by Elon University is that of Adshusheer, Eno, Shakori, Catawba, Sappony/Saponi, Sissipahaw and Occaneechi people. We honor and respect the diverse Indigenous peoples still connected to this land. Additionally, this land has borne witness to over 400 years of the enslavement, torture and systematic mistreatment of African people and their descendants. Knowing and critically examining our history and how the "collective we" got here is vital for understanding our current reality, as well as functioning as an initial step in the process of healing the deep wounds of our shared history.

Agenda

> Welcome

- Context Elon University and Belk Library
- FY Writing and Misinformation, Data Algorithms, Missing Perspectives, & Information/Access Privilege
- Elon Library as a Case Study
- Discussion Questions



Location: Elon, NC

Core values: Diversity, Inclusion, Global Engagement

Emphases: Student-Centered, Experiential, Globally Engaged

Student Body: 7,126, including 825 graduate students & 1,591 FY

Faculty: 455 full-time, faculty to student ratio 12:1, average class size 20

Programs Offered: 70+ bachelor's, 10 graduate programs

Student Success: 4-year graduation rate 79%, First to second year retention rate 88%



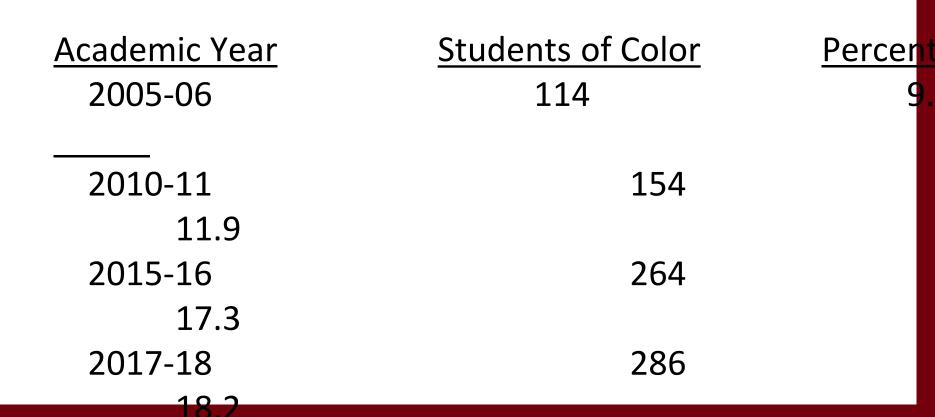
Carol Grotnes Belk Library: By the Numbers

2021-22

- Open 143 hours/week
- 228,307 visitors
- > 906 library seats
- 13 faculty librarians
- > Librarian to student ratio 1:546
- 421 instruction sessions to 7,379 students
- > 225 personal librarian connections
- > 4,269 questions answered
- 1.4 million titles (print & electronic)



First Year Diversity at Elon



Topics of Inquiry Misinformation

• Data Algorithms

- Missing Perspectives
- Information/Access Privilege

First Year Foundations

ENG 1100: Writing – Argument and Inquiry

Prepares students to develop as writers through extensive practice in process strategies, argumentation, and research methods. Students will learn and apply rhetorical strategies to write effectively in print and electronic environments for a variety of audiences, and will learn to think, read, and write critically about significant issues in multiple contexts.

COR 1100: The Global Experience

Examines personal and social responsibility in domestic and global contexts. In developing their own view of the world and its many peoples, societies, and environments, students will evaluate the complex relationships that may both promote and obstruct human interaction.

Framework for Information Literacy

Information Has Value

Learners who are developing their information literate abilities

- understand how and why some individuals or groups of individuals may be underrepresented or systematically marginalized within the systems that produce and disseminate information
- recognize issues of access or lack of access to information sources
- decide where and how their information is published

Dispositions

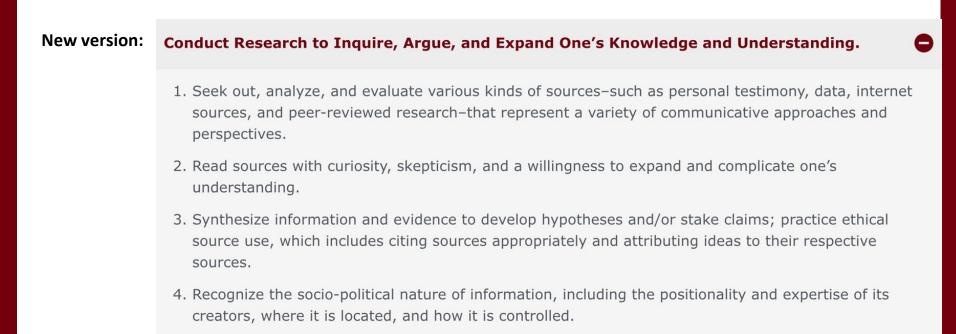
Learners who are developing their information literate abilities

- see themselves as contributors to the information marketplace rather than only consumers of it
- are inclined to examine their own information privilege

ENG 1100 Learning Outcome Revision

Old version (created over a decade ago, used until Spring 2022):

Writing to persuade by analyzing, interpreting, researching, synthesizing, and evaluating a wide variety of sources.



ENG 1100 Outcome 4d

FIRST ITERATION (Spring 2021)

-Interrogate the socio-political nature of information, including the positionality and expertise of its creators, how it is controlled, and where it is located; and recognize that some perspectives may be underrepresented or systemically marginalized.

SECOND ITERATION (Fall 2021)

-Recognize the socio-political nature of information, including the positionality and expertise of its creators, how it is controlled, and where it is located; critically evaluate sources across contexts, and recognize that some perspectives may be overrepresented or systemically marginalized.

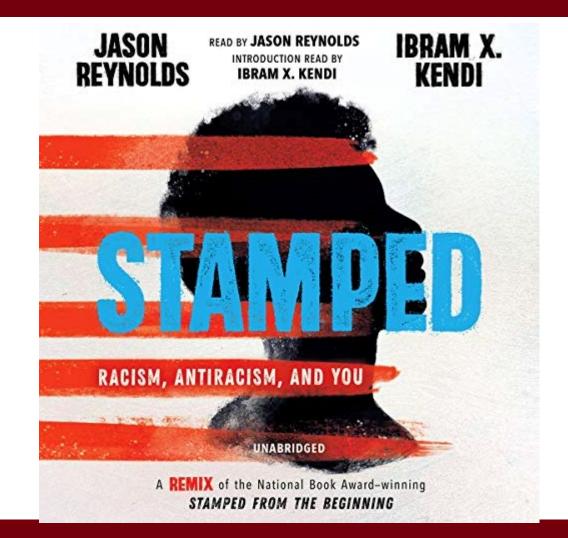
FINAL ITERATION (Spring 2022)

-Recognize the socio-political nature of information, including the positionality and expertise of its creators, where it is located, and how it is controlled.

HIGH SCHOOL COLLEGE My professors encourage I had lots of books at home academic freedom I had access to books in my first I have a personal computer and language and books about my culture smartphone with unlimited data/ internet access I had easy access to the internet ORMATION growing up My professor provides students with the full text to course readings PRIVILEGE I could get to a public library in my hometown My university library hasn't had major budget cuts My high school had access to scholarly databases (ex. JSTOR) My university has a special collections library My high school had a lot of AP offerings If a book or article isn't in my library, I can request a free copy of it from My high school had a another library library and librarian I have access to any databases and journals My high school had a lot of I need through my university library technology I had to write research papers in My university subscribes to citation and high school research software (ex. EndNote) My school prepared me well for college-I am able to purchase textbooks level research (ex. citing, finding & for all my courses evaluating sources)





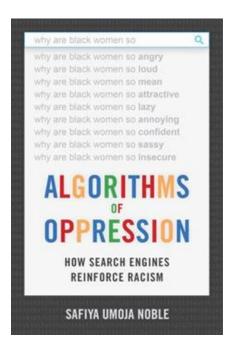


Takeaways from ENG 1100 Lessons

-question of empathy (recognition of privilege in relation to self vs. others)

-student engagement in the future

Shannon's Experience in COR 1100 - The Global Experience



Subject Headings change over time

"Defective and Delinquent Classes" – yikes!



Similar changes in how we refer to racial and ethnic groups, people with mental conditions, LGBTQIA people, etc.

"Illegal Aliens"

- "Illegal Aliens" vs "Human Alien Encounters"
- •2014 Dartmouth College students petition university library and Library of Congress to stop use of "illegal aliens"; suggest "undocumented immigrants"
- January 2016 American Library Association passes resolution to support change
- March 2016 Library of Congress announces change to "noncitizens" instead of "aliens" and "unauthorized immigration."
- June 2016 House of Representatives gets involved; appropriations bill includes provision to "to make publicly available its process for changing or adding subject headings" (which it was: <u>https://www.loc.gov/aba/cataloging/subject/lcsh-process.html</u>)
- November 12, 2021 yes last week! Library of Congress adopts "noncitizens" and "illegal immigration"

So what do we do?

- Petition Library of Congress
- Make changes to our local catalogs
- Additional terms
- New vocabularies (examples: National Indian Law Library, Homosaurus)
- New classification schemes (example: Brian Deer)
- Be aware and look for problematic terms and numbers
- Listen to our communities and our patrons

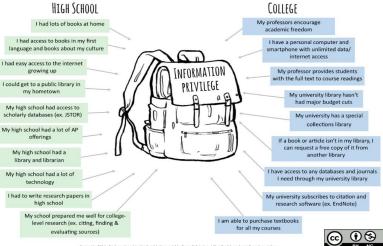
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Takeaways from COR 1100 Lesson

- Information privilege backpack
- Bring in the catalogers!
- Trigger warning
- Connecting critical cataloging to

information privilege



Inspired by "White Privilege: Unpacking the Invisible Knapsack," by Peggy NcIntosh and Char Booth's work on information privilege.

Next Steps

-Center for the Advancement of Teaching and Learning (CATL) Diversity and Inclusion Grant and work over the summer

-Larger University Goals -Strategic Plan -Advancing Equity Requirement -QEP: Data Competency

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Questions for our Audience

- Which of these system of information topics, if any, come up in your own research and teaching practices?
- With which disciplines or liaison areas could you potentially collaborate with teaching faculty on these topics?
- What suggestions do you have for best practices in helping first-year students consider privilege and information control while conducting research?

Questions & Comments

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